

WHAT IS A 911 COMMUNICATIONS OFFICER?



We are the "FIRST first responder."

Communications Officers (COs) are 911 professionals who serve our community in a number of vital ways:

911 PUBLIC SAFETY ANSWERING POINT (PSAP)

Powhatan Public Safety Communications is the sole PSAP for Powhatan County. Our Communications Officers answer all incoming 911 calls and administrative calls for service 24/7/365. Our COs are rigorously trained to question callers as well as provide life-saving instructions such as CPR, childbirth, and more.



SENDING EMERGENCY RESOURCES TO YOU

Powhatan PSC is responsible for dispatching Police, Fire, and EMS. Once a call for service has been processed, our COs are trained to dispatch the appropriate response quickly and efficiently. Our standard here at PSC is to have all emergency calls dispatched within 30 seconds after the pertinent call information is received.



CRIMINAL INFORMATION NETWORK

Our COs have access to protected information through the Criminal Information Network. They are able to query all DMV information as well as Criminal Histories and Wanted Persons Files. Our COs are thoroughly vetted through the hiring process and rigorously trained to ensure this sensitive information is handled in a secure manner.



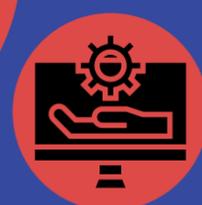
MULTITASKING IN A FAST-PACED ENVIRONMENT

Our COs are often required to perform multiple tasks at once. The environment in a 911 center can go from "0 to 60" in a matter of seconds and our COs are trained to handle the most hectic situations in a calm and professional manner.



TECHNOLOGY-SAVVY

Technology is used in every aspect of our job here at PSC. Our COs utilize a computerized phone system, a Computer-Aided Dispatch system, a radio console, and much more. 9-1-1 is ever-evolving and more advanced technology is integrated all the time.



POWHATAN PUBLIC SAFETY COMMUNICATIONS
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FACEBOOK.COM/POWHATAN911