

FOR IMMEDIATE RELEASE
November 8, 2023

Information Contact:
Thomas P. Nolan, Director
3880 Old Buckingham Road, Suite F
Powhatan, VA 23139
804-598-5630

Powhatan Public Safety Communications Is the First in Virginia to Upgrade to RapidSOS Premium to Better Serve 9-1-1 Callers and Advance Safety

Powhatan - Powhatan Public Safety Communications (PSC) recently became the first in the state to enable RapidSOS Premium, to better connect the community to safety. RapidSOS is the intelligent safety platform that securely links life-saving data from over 500 million connected devices, apps and sensors directly to RapidSOS Safety Agents, 911 Communications Officers and other first responders.



Today, 9-1-1 Communications Officers are forced to rely on the limited information a phone call can provide. The data shared by RapidSOS helps Powhatan's Communication Officers to see location, health, crash, and alarm data to accelerate response times and provide first responders with incident-specific information prior to arriving on-scene. With RapidSOS Premium Powhatan Public Safety Communications can access all this information on one unified screen with our jurisdiction's locally authoritative GIS data, which is a customized map featuring landmarks, fire hydrants, and much more. 9-1-1 Communications Officers can save valuable seconds locating a caller or emergency, and seconds save lives.

"With RapidSOS Premium, Powhatan's Emergency Responders gain real-time access to critical data, precise location information, and enhanced communication capabilities during emergencies. This platform empowers responders to make informed decisions swiftly, ensuring the safety and well-being of the community we serve." said PSC Operations Manager Kimberly Schmitt "We are thrilled to provide our community with the peace of mind that we are RapidSOS Ready."

"The implementation of RapidSOS Premium marks a significant milestone for Powhatan Public Safety Communications, reinforcing our commitment to staying at the forefront of technology and setting a high standard for emergency response across the state" said PSC Director Thomas Nolan. "The agency's dedication to enhancing public safety continues to drive innovation, making Powhatan a model for modern and efficient emergency communication systems."



“Powhatan Public Safety Communications is leading the way in 9-1-1 technology to improve emergency response,” said Karin Marquez, RapidSOS Chief Public Safety Brand Officer. “We are thrilled to provide Powhatan’s Emergency Communications Officers with the information they need to get citizens help quickly in an emergency and save lives.”

For more information about RapidSOS, visit www.rapidsos.com.

About Powhatan Public Safety Communications

Powhatan County Department of Public Safety Communications is committed to answering all 9-1-1 and non-emergency calls with professionalism, integrity, and empathy.

Our goal is to provide quality service to our visitors and citizens by being the vital link to Police, Fire, and Emergency Medical Services. We are the First of the First Responders and the lifeline between our community and emergency services personnel.

About RapidSOS, Inc.

In partnership with public safety, RapidSOS has created the world’s first intelligent safety platform that securely links life-saving data from over 500 million connected devices, apps, and sensors directly to safety agents, 911 and first responders. To learn more about our technology that’s creating life-saving connections, visit www.rapidsos.com.

###